Limited Visitor Policy

To help ensure the safety of our patients, staff, and loved ones…

A health screening and temperature check is required before entry.
- A (hospital provided) **surgical mask must be worn at all times** inside the hospital
- Stay 6-feet apart from others (unless necessary)
- Wash hands / use hand sanitizer frequently (going in and out of patient rooms, cafeteria, etc.)

Visitors are permitted as follows:
- **Same-day surgical patients allowed one (1) visitor.** Visitors are not allowed in Pre-Op or the Post-Anesthesia Care Unit (PACU), but can wait in the Surgery & Procedures Lounge on the 1st Floor.
- **Inpatients allowed up to two (2) visitors per day. One at a time in the hospital** (ICU, Cardiac Care, Progressive & Metabolic Care, Medical & Surgical Care). Visitor hours limited to **10:00 am – 6:00 pm**.
- **Laboring Mothers allowed one (1) support person** to stay with them 24/7, and one (1) pre-approved doula. During visiting hours of 10:00 am – 6:00 pm, one (1) visitor is allowed, but the designated support person must first check-out at the front desk (they cannot be in the hospital at the same time).
- **Pediatric patients allowed one (1) support person** to stay 24/7. Two (2) guardians may rotate in/out.
- **NICU patients allowed two (2) support persons** to stay with them 24/7.

NO visitors are allowed for:
- **Emergency Department patients.** Exception: one (1) parent/guardian of a pediatric patient.
- **Patients receiving Outpatient services** (i.e. lab, imaging, outpatient infusion, antepartum testing)
- **Behavioral Health** patients
- **COVID positive** patients

Exceptions may be made under the following circumstances:
- One (1) escort for elderly/disabled patient to an outpatient service
- Visiting a patient who is at "End of Life"
- Another necessary/urgent/legal visit (approved by the hospital)

Approved visitors must stay in designated patient room, waiting areas, or wait offsite if waiting areas are full or if there is already one visitor in the room. You may get grab-n-go food from the Creekside Café.

We all want to keep our community, patients, and staff safe. Please limit time spent in hallways and travel within the hospital. And please consider connecting with patients via phone, email, text, and/or video. Our team is happy to assist patients in setting up phone or Zoom video visits with their loved ones.

As of 11.11.2020