

# Restricted Patient & Visitor Access in Medical Offices due to Covid-19

Due to the community spread of COVID-19, we have set the following safety measures in place for the safety of our patients, staff, and visitors.

## All Patients & Visitors:

- May Not Enter without an appointment
- Surgical **MASK REQUIRED AT ALL TIMES**
- Upon entry use hand sanitizer and complete a **COVID health screening form**
- Keep a minimum 6-foot distance from others (unless medically necessary)
- DO NOT shake hands or engage in unnecessary physical contact

## Visitor Restrictions:

- **Up to 1 support person** per patient (must be 12 years or older and in good health)

## Who is considered a Support Person?

- A parent of a pediatric patient
- A caregiver / designated individual who provides care to a patient due to patient's cognitive impairments or physical, intellectual, and/or developmental disability
- A person who provides support due to language barriers or emotional well-being (must be approved by the Provider or Medical Office leadership). Example: Family involved in hospice care discussions.
- Other urgent/legal/necessary exceptions (must be approved).

## Alternatives to an On-Site Support Person:

- A family member or designee may wait in their car, and request the Provider to connect them via phone in the exam room during patient plan of care discussion.
- A patient may request the Provider contact an adult family member or designee during their appointment by phone during patient plan of care discussion.
- A "Fully Vaccinated" (2+ weeks after final Covid vaccine) family member or designee may ask to wait in the waiting room (if space allows), and may ask to be escorted to the patient room during patient plan of care discussion with the provider (must be approved).